

DEALER'S IMPORTANT NOTICE!

CIMARRON RETURN POLICY

WITHIN 10 DAYS OF RECEIPT DEFECTIVE OR INCORRECT MERCHANDISE MAY BE RETURNED FOR REPAIR, EXCHANGE OR CREDIT TOWARD ADDITIONAL MERCHANDISE. RETURNED MERCHANDISE MUST BE IN NEW AND UNUSED CONDITION. FIREARMS MUST BE NEW AND UNFIRED. **FIREARMS THAT HAVE BEEN HELD FOR MORE THAN 10 DAYS, HAD THE CYLINDER TURNED AND MARKED, SHOWN ANY SIGN OF SHOP WEAR OR HAVE BEEN FIRED CANNOT BE RETURNED FOR CREDIT. THEY BELONG TO YOU.**

SHIPPING DAMAGE: IF DAMAGE OR DEFECTS ARE FOUND DURING QUALITY INSPECTION THE FIREARM IS NOT SHIPPED. IF YOU RECEIVE A DAMAGED FIREARM IT WAS DAMAGED DURING SHIPPMENT. CALL CIMARRON SHIPPING DEPARTMENT OR EMAIL SHIPPING@CIMARRON-FIREARMS.COM FOR INSTRUCTIONS. A CLAIM MUST BE COMPLETED IMMEDIATELY AND BEFORE RETURNING THE FIREARM TO CIMARRON. IT IS YOUR RESPONSIBILITY TO WORK WITH US UNTIL THE CLAIM IS FILED. DAMAGED FIREARMS MUST BE RETURNED WITHIN 15 DAYS OF RECEIVING.

RETURNS MUST BE MADE IN ORIGINAL BOXES. INCLUDING ALL PACKING MATERIALS, INSURED AND SENT PREPAID.

UNAUTHORIZED RETURNS WILL NOT BE ACCEPTED.

FIREARMS RETURNED FOR REPAIR MUST SHIP DIRECTLY TO OUR RFFAIR CENTERS. DO NOT SHIP FIREARMS IN NEED OF REPAIR TO CIMARRON'S OFFICE.

AUTHORIZATION FOR RETURNS OTHER THAN REPAIR MAY BE OBTAINED BY CALLING (830) 997-9090 OR WRITING TO P.O. BOX 906, FREDERICKSBURG, TEXAS 78624. YOU WILL RECEIVE A RETURN AUTHORIZATION NUMBER THAT MUST APPEAR ON THE EXTERIOR OF THE SHIPPING BOX. **A LETTER OF EXPLANATION MUST BE INCLUDED WITH THE RETURNED MERCHANDISE.** WITHOUT THE AUTHORIZATION NUMBER AND LETTER, THE PROCESSING OF YOUR RETURN WILL BE DELAYED. YOUR COOPERATION IS APPRECIATED.

IMPORTANT NOTICE!

Please Read Both Sides

CIMARRON F.A. CO.



Dealer Information Sheet

BACKORDER POLICY. If your backorder item is received within 120 days of your order, we will ship immediately, no call will be made. If your backorder is over 120 days old, when the item comes in you will be called to make sure you still want the order. **If you or your customer change your mind it is your responsibility to call and cancel your order as soon as possible.**

REPAIR POLICY: Firearms must be returned postage paid and with dated proof of purchase receipt to Cimarron's authorized repair center for examination and repair. Call Cimarron for the shipping address of the designated repair station and instructions before shipping your firearm (see Return Policy). A copy of your completed service agreement card, sales receipt or other proof of the date of purchase must be enclosed. A letter containing a detailed description of the specific problem, the owner's name, address and phone number or email address must be received with the firearm before repair will begin. Please allow 60 days after receipt for repair to be made. Replacement will be made only if the firearm cannot be repaired. Cimarron reserves the right to make this decision. Our decision will be fair but final. See 'FIREARMS SERVICE AGREEMENT' enclosed with each firearm.

BENCH CHARGE: There is a minimum 'bench' charge of \$35.00 on all firearms returned for repair. This charge is waived if the repair is covered by our repair policy.

QUALITY INSPECTION: Every firearm is thoroughly inspected for function and cosmetic blemish prior to shipment. If your firearm is damaged when received, contact the shipper to file a claim.

RETURN PACKAGING REQUIREMENTS: SAVE THE BOX and PACKING MATERIAL. Firearms must be packaged for return exactly as they were packed when received by the dealer. Specifically:

1. Firearm must be oiled and wrapped in the plastic bag as received.
2. Firearm must be placed in original box with Styrofoam or cardboard spacers in proper place in front of barrel and in back of butt as received by dealer. Do not return firearm in product box only. Place firearms box in shipping box for return to Cimarron.

3. **YOU ARE RESPONSIBLE FOR PROPER RETURN PACKAGING. CIMARRON IS NOT RESPONSIBLE FOR DAMAGE INCURRED TO THE FIREARM IN RETURN SHIPMENT.**

METHOD OF SHIPMENT: Call Cimarron Firearms Co. at (830) 997-9090 for shipping instructions and ship to address. Ship prepaid UPS, FedEx or PRIORITY MAIL, properly insured.

REFUNDS: Refunds on firearms are not allowed with the following exceptions: 1.) You receive the wrong model. 2.) The firearm is defective and cannot be repaired. Any firearm returned must be unfired, packaged in the original packing and must be in the original box and received at Cimarron Firearms in ABSOLUTELY NEW CONDITION.

RESTOCKING FEE: There is a \$50.00 restocking fee on rifles and \$30.00 restocking fee on revolvers refused or returned for any reason other than those listed above, under "REFUNDS". Any blemishes found on returns will be repaired by Cimarron and the cost of the repair plus the re-stocking fee will be deducted from the refund. GUNS THAT HAVE BEEN FIRED ARE USED GUNS! There is no refund or exchange what so ever on used guns.

VOID of WARRANTY NOTICE: Only new commercially manufactured ammunition should be used in Cimarron firearms. The USE OF RELOADS VOIDS ANY AND ALL WARRANTY on the CYLINDER, BARREL and FRAME. Cimarron cannot be held liable for reloading errors. Each firearm has been proof test fired at 1.5 times the pressure of factory-loaded ammunition before leaving the factory, thus assuring strength is sufficient for standard factory pressures.

SIGHTS AND SIGHTING: Cimarron Single Actions, Open Tops, Richards-Mason Conversions are better built, stronger and are more accurate than the originals. Historically we find that when using properly loaded ammunition Cimarron revolvers will shoot as good or better groups than the original or guns of the same design sold by our competition. However they are not of target design and do not have adjustable sights. Most will shoot center but some may shoot slightly left or slightly right of dead center. We do not guarantee them to shoot dead center for each individuals shooting style. Cimarron will adjust the point of impact if needed for a small fee but this is not covered by our repair policy. You cannot correct sighting by bending the front sight.

CHARCOAL BLUE WARNING: DO NOT ATTEMPT TO TOUCH UP CHARCOAL BLUE. This is a heat oxidation process. Chemical cold blue compounds will discolor the finish. **DO NOT USE CLEANING FLUIDS** such as lacquer thinner, acetone or bore solvents on charcoal blue, this will remove the finish. Use only lubricants such as WD-40, Tri-flow, Break Free, 3 in 1, Hoppes or Outers gun oils, Havoline, Magnolia, etc. Beer or Coca Cola will remove the delicate finish. Charcoal Blue is extremely delicate and with use will cause the firearm to appear aged and worn. If you do not desire an aged look we do not recommend this finish.

Please Read Both Sides